

**UC Irvine Internal Medicine Residency Training Program**

Ambulatory Clinic Quality of Care and Patient Safety Project PGY1

(Section 6)

Resident’s Name:

Date Initiated:

Physician Leadership for quality and safety is crucial to providing the highest level of care. Even the best medical practices can continue to enhance the quality of care, CQI or Continuous Quality Improvement.

The goals of this project are to

1. Enhance the quality of care provided to patients in the residency ambulatory clinics
2. Provide documentation of residents’ abilities to analyze their practice and enhance their practice.

**Methods**

In the first ambulatory block of the PGY1 year (PGY1-1), you will

1. Select a quality measure which you believe you can improve in your practice. Such measures may include (but are not limited to) such things as a specific health maintenance practice, smoking cessation, vaccinations, diabetes care elements such as HgbA1C, hypertension control, lipid screening, or lipid treatment effectiveness. Your outcomes should be very specific: For instance, HgbA1C less than 7 mg% in 80% of patients
2. Write a FOCUS statement and Opportunity Statement. (See the back of this sheet.)
3. Review 10 charts for current compliance or effectiveness.
4. Create and implement a plan for improvement.

In the second ambulatory block of the PGY1 year, you will

Re-measure the parameter you have chosen to determine if your success with the parameter has improved.

**Quality Activity & Measure**

1. Goal:
2. Method to improve outcomes:

**OUTCOMES**

Baseline Values	Value or Outcome	Compliant			Follow-up Values	Value or Outcome	Compliant	
	Date	Yes	No			Date	Yes	No
Patient 1					Patient 1			
Patient 2					Patient 2			
Patient 3					Patient 3			
Patient 4					Patient 4			
Patient 5					Patient 5			
Patient 6					Patient 6			
Patient 7					Patient 7			
Patient 8					Patient 8			
Patient 9					Patient 9			
Patient 10					Patient 10			

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<b>FOCUS</b>	<b>Comments</b>
<b>Find a Problem</b> What is the problem & why is it important	
<b>Organize Resources</b> Who needs to be involved and what is the current status of the problem	
<b>Clarify Goals</b> Specific outcomes	
<b>Understand Obstructions</b> What will get in the way? Anticipated problems	
<b>Select a Team</b> Who and what will help you decide on a plan?	

An opportunity exists to improve ...

I know this is a problem because...

This is important because ...

I will know things have improved when...

<b>PDCA</b>	
<b>Plan</b> the intervention	<b>What are you going to do?</b>
<b>Do</b> the intervention	<b>What is your timeline?</b>
<b>Check</b> the intervention	<b>What specific outcome will tell you that you have succeeded?</b>
<b>Act</b> to refine	<b>What changes did you make to improve success along the way?</b>